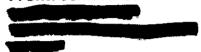
December 4, 2004

To: Honorable Colonel Christopher Knight Florida Highway Patrol 2900 Apalachee Pkwy. MS 44 Tallahassee, FL 32399-0553

Subject: Letter of Thank You-Appreciation

From: John N. Sabourin



I would like to thank Captain Ibrahim A. Egeli from Regional Communication Center, Troop K-FHP, and Sgt. Darren Slater, Fort Pierce Division, for their professionalism and outstanding customer service.

My wife was involved in a motor vehicle accident November 19th, 2005, North Bound, Florida Turnpike. Captain Egeli and Sgt. Darren Slater were very kind and prompt with returning my calls regarding questions, specific to the accident investigation.

Both of these gentlemen demonstrated compassion and high public safety quality ethics.

Captain Egeli and Sgt. Slater are fine representatives of the Florida Highway Patrol's leadership-under your command. "Outstanding"!

John N. Sahourin

Regional Safety and Emergency Preparedness Manager for Florida San Juan and the US Islands- Department of Veterans Affairs

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